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SofCars

6326 Asheville Hwy
Knoxville, TN 37924

(865) 964-8994



History-Based Value Report

\$6,560

CARFAX Retail Value

History events affecting this vehicle's value

-   Service History
-   Open Recall
-   Non-Personal Vehicle
-   Minor Damage



Vehicle History Report™

US \$44.99

2012 VOLKSWAGEN JETTA SE PZEV

VIN: 3VWDP7AJXCM386986
SEDAN 4 DR
2.5L I5 F DOHC 20V
GASOLINE
FRONT WHEEL DRIVE

This CARFAX Report Provided by:
SofCars

Accident reported: minor damage



MINOR

MODERATE

SEVERE



29 Service history records



At least 1 open recall



4 Previous owners



130,766 Last reported odometer reading



This CARFAX Vehicle History Report is based only on information supplied to CARFAX and available as of 6/22/25 at 11:52:41 AM (CDT). Other information about this vehicle, including problems, may not have been reported to CARFAX. Use this report as one important tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.



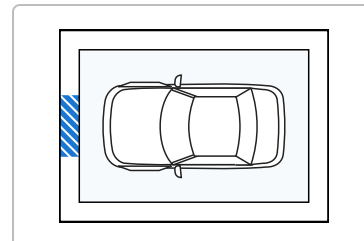
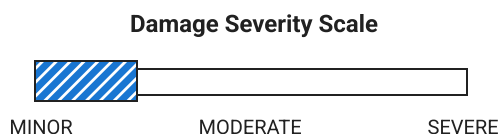
Accident / Damage History

Event 1

11/07/2015

Accident reported: minor damage

- Vehicle involved in a front end collision with another motor vehicle
- Airbags did not deploy



Additional History

Not all accidents / issues are reported to CARFAX

	Owners 1-2	Owner 3	Owner 4
Total Loss No total loss reported to CARFAX.	☒ No Issues Reported	☒ No Issues Reported	☒ No Issues Reported
Structural Damage CARFAX recommends that you have this vehicle inspected by a collision repair specialist.	☒ No Issues Reported	☒ No Issues Reported	☒ No Issues Reported
Airbag Deployment No airbag deployment reported to CARFAX.	☒ No Issues Reported	☒ No Issues Reported	☒ No Issues Reported
Odometer Check No indication of an odometer rollback.	☒ No Issues Indicated	☒ No Issues Indicated	☒ No Issues Indicated
Accident / Damage Accident reported: 11/07/2015.	Minor Damage	No New Issues Reported	No New Issues Reported
Manufacturer Recall At least 1 manufacturer recall requires service. Locate an authorized Volkswagen dealer to obtain more information about this recall.	Recall Reported	No New Recalls Reported	Recall Reported
Basic Warranty Original warranty estimated to have expired.	Warranty Expired	Warranty Expired	Warranty Expired



Title History

CARFAX guarantees the information in this section

	Owners 1-2	Owner 3	Owner 4
Damage Brands Salvage Junk Rebuilt Fire Flood Hail Lemon	☒ Guaranteed No Problem	☒ Guaranteed No Problem	☒ Guaranteed No Problem
Odometer Brands Not Actual Mileage Exceeds Mechanical Limits	☒ Guaranteed No Problem	☒ Guaranteed No Problem	☒ Guaranteed No Problem



GUARANTEED - None of these title problems were reported by a U.S. state Department of Motor Vehicles (DMV). If you find that any of these title problems were reported by a DMV and not included in this report, you may qualify.
[View Terms](#) | [View Certificate](#)



Ownership History

The number of owners is estimated

	Owners 1-2	Owner 3	Owner 4
Year purchased	2012	2017	2018
Type of owner	See Details	Personal	Personal
Estimated length of ownership	5 yrs. 3 mo.	7 months	6 yrs. 7 mo.
Owned in the following states/provinces	Tennessee, Tennessee	Tennessee	Tennessee
Estimated miles driven per year	See Details	---	4,707/yr
Last reported odometer reading	89,150	95,004	130,766



Detailed History



Owner 1

Purchased: 2012

Rental Vehicle

31,066 mi/yr

Date	Mileage	Source	Comments
Not Reported		NICB	Vehicle manufactured and shipped to original dealer
03/30/2012	10	Tennessee Motor Vehicle Dept.	Vehicle purchase reported - Titled or registered as rental vehicle
04/05/2012		Tennessee Motor Vehicle Dept. Tulsa, OK Title #84656258	Title or registration issued - First owner reported - Vehicle color noted as Gray
07/19/2012	9,414	Lee Hwy Car Wash Fast Lube Chattanooga, TN 423-510-1414 chattanoogafastlube.com ★ 5.0 / 5.0 11 Verified Reviews	 Vehicle serviced - Maintenance inspection completed - Tire condition and pressure checked - Oil and filter changed - Tires rotated
08/28/2012	16,624	Don Ledford Pontiac,GMC, Buick, Cadillac Cleveland, TN 423-476-1191 donledford.com ★ 5.0 / 5.0 5 Verified Reviews	 Vehicle serviced - Recommended maintenance performed - Oil and filter changed
10/25/2012	22,872	Don Ledford Pontiac,GMC, Buick, Cadillac Cleveland, TN 423-476-1191 donledford.com	 Vehicle serviced - Recommended maintenance performed - Oil and filter changed

★ 5.0 / 5.0

5 Verified Reviews

02/22/2013

31,993

Don Ledford Pontiac,GMC,
Buick, Cadillac
Cleveland, TN
423-476-1191
donledford.com



Vehicle serviced

- Recommended maintenance performed
- Fluids checked
- Lights checked
- Oil and filter changed

★ 5.0 / 5.0

5 Verified Reviews

04/02/2013

Tennessee
Motor Vehicle Dept.
Tulsa, OK
Title #84656258

Registration issued or renewed

- Vehicle color noted as Gray

05/01/2013

Don Ledford Pontiac,GMC,
Buick, Cadillac
Cleveland, TN
423-476-1191
donledford.com



Vehicle serviced

- Recommended maintenance performed
- Fluids checked
- Lights checked
- Oil and filter changed

★ 5.0 / 5.0

5 Verified Reviews

07/31/2013

42,053

Village Volkswagen/Audi of
Chattanooga
Chattanooga, TN
423-855-4981
villagevw.com



Vehicle serviced

- Fuel filler door actuator replaced
- Ignition lock cylinder replaced

★ 4.7 / 5.0

345 Verified Reviews

♥ 5,138 Customer Favorites

08/06/2013

42,056

Fleet/Lease Company

Vehicle sold

08/08/2013

Rice Buick-GMC Inc.
Knoxville, TN
865-693-0610
ricegmc.com

Vehicle offered for sale

★ 4.9 / 5.0

27 Verified Reviews

08/12/2013

42,067

Rice Buick-GMC Inc.
Knoxville, TN
865-693-0610
ricegmc.com



Vehicle serviced

- Oil and filter changed
- Tire(s) replaced
- Two tires mounted
- Vehicle washed/detailed

★ 4.7 / 5.0

559 Verified Reviews

♥ 3,894 Customer Favorites

08/13/2013

Rice Buick-GMC Inc.
Knoxville, TN
865-693-0610
ricegmc.com

Vehicle sold

★ 4.9 / 5.0

27 Verified Reviews

**Owner 2**

Purchased: 2013



Low mileage! This owner drove less than the industry average of 15,000 miles per year.

Personal Vehicle
13,075 mi/yr

Date	Mileage	Source	Comments
08/13/2013		Tennessee Motor Vehicle Dept.	Vehicle purchase reported
08/23/2013		Tennessee Motor Vehicle Dept. Farragut, TN Title #91650243	Title or registration issued - New owner reported - Loan or lien reported - Vehicle color noted as Gray
09/25/2013		Tennessee Motor Vehicle Dept. Farragut, TN Title #91650243	Registration issued or renewed - Loan or lien reported - Vehicle color noted as Gray
03/31/2014	46,986	Rice Buick-GMC Inc. Knoxville, TN 865-693-0610 ricegmc.com ★ 4.7 / 5.0 559 Verified Reviews ❤️ 3,894 Customer Favorites	 Vehicle serviced - Maintenance inspection completed - Oil and filter changed - Tires rotated
10/31/2014		Tennessee Motor Vehicle Dept. Farragut, TN Title #91650243	Registration issued or renewed - Loan or lien reported - Vehicle color noted as Gray
12/10/2014	55,026	Rice Buick-GMC Inc. Knoxville, TN 865-693-0610 ricegmc.com ★ 4.7 / 5.0 559 Verified Reviews ❤️ 3,894 Customer Favorites	 Vehicle serviced - Exterior lights checked - Oil and filter changed - Vehicle washed/detailed
04/07/2015		Volkswagen	Manufacturer Safety Recall issued - NHTSA #14V656 - Recall #42G8 REAR AXLE TRAILING ARM INLAY INSTALLATION - Status: Remedy Available Locate an authorized Volkswagen dealer to obtain more information about this recall ⊖ Learn more about this recall

Description: This recall does not address a vehicle design or manufacturing defect; rather, the potential for this defect to be present can only occur after your vehicle has sustained damage to rear axle components as described below, and only if the damage is not properly repaired. Our records show that you are the owner of a vehicle that could possibly be affected by this issue...If your vehicle had sustained damage to rear axle components (from a rear or side-rear impact crash or after striking a high road obstacle while driving in reverse at higher speed) and a repair facility did not correctly

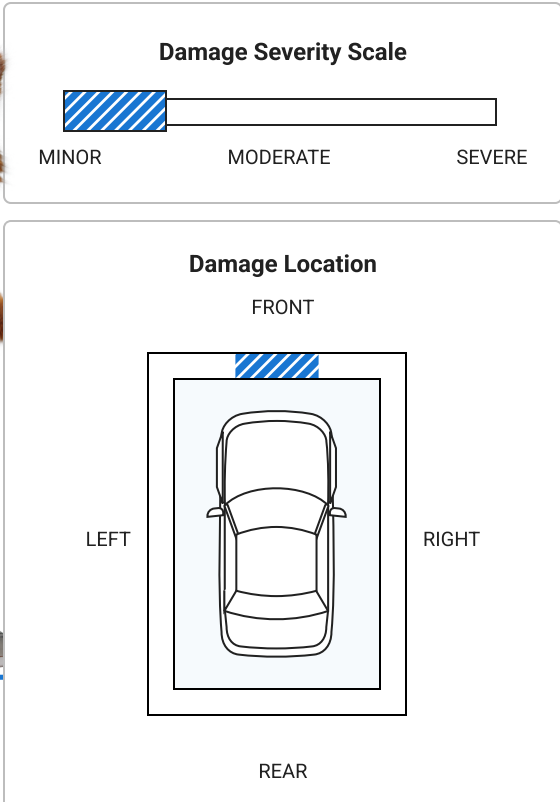
diagnose/repair rear axle trailing arm damage, the durability of the trailing arm(s) could be reduced. This can lead to a sudden fracture of the trailing arm, a loss of vehicle control, and a crash without warning.

Remedy: Volkswagen will inspect the rear axle and install a sheet metal inlay on the rear axle trailing arms.

08/14/2015	61,604	Rice Buick-GMC Inc. Knoxville, TN 865-693-0610 ricegmc.com ★ 4.7 / 5.0 559 Verified Reviews ♥ 3,894 Customer Favorites		Vehicle serviced - Four tires balanced - Four tires mounted - Four tires replaced - Oil and filter changed - Tire(s) balanced - Tire(s) mounted - Tires rotated - Vehicle washed/detailed
09/02/2015		Tennessee Motor Vehicle Dept. Farragut, TN Title #91650243		Registration issued or renewed - Loan or lien reported - Vehicle color noted as Gray
11/03/2015	67,636	Rice Buick-GMC Inc. Knoxville, TN 865-693-0610 ricegmc.com ★ 4.7 / 5.0 559 Verified Reviews ♥ 3,894 Customer Favorites		Vehicle serviced - Maintenance inspection completed - Computer reprogrammed - Oil and filter changed - Tires rotated - Vehicle washed/detailed
11/07/2015		Damage Report		Accident reported: minor damage - Vehicle involved in a front end collision with another motor vehicle - Damage to front - Airbags did not deploy



CARFAX HAS THE MOST
ACCIDENT & DAMAGE
INFORMATION





Minor damage is usually cosmetic, including dents or scratches to the vehicle body.

08/31/2016		Tennessee Motor Vehicle Dept. Farragut, TN Title #91650243		Registration issued or renewed - Loan or lien reported - Vehicle color noted as Gray
11/29/2016	80,102	Rice Buick-GMC Inc. Knoxville, TN 865-693-0610 ricegmc.com ★ 4.7 / 5.0 559 Verified Reviews ♥ 3,894 Customer Favorites		Vehicle serviced - Maintenance inspection completed - Air filter replaced - Brakes checked - Oil and filter changed - Tires rotated - Wiper(s) replaced - Vehicle washed/detailed
03/31/2017	85,319	ProCare Tire and Auto Service Knoxville, TN 865-377-4069 ★ 5.0 / 5.0 65 Verified Reviews ♥ 166 Customer Favorites		Vehicle serviced
04/25/2017	86,618	Rice Buick-GMC Inc. Knoxville, TN 865-693-0610 ricegmc.com ★ 4.7 / 5.0 559 Verified Reviews ♥ 3,894 Customer Favorites		Vehicle serviced - Light bulb(s) replaced - Oil and filter changed - Tires rotated
06/20/2017	89,150	Rice Buick-GMC Inc. Knoxville, TN 865-693-0610 ricegmc.com ★ 4.7 / 5.0 559 Verified Reviews ♥ 3,894 Customer Favorites		Vehicle serviced - Light bulb(s) replaced



Owner 3

Purchased: 2017

Personal Vehicle

Date	Mileage	Source	Comments
07/13/2017		Tennessee Motor Vehicle Dept.	Vehicle purchase reported
08/09/2017		Tennessee Motor Vehicle Dept. Farragut, TN	Title or registration issued - New owner reported - Loan or lien reported

Title #91650243

- Vehicle color noted as Gray

10/17/2017

95,004

Rice Buick-GMC Inc.
Knoxville, TN
865-693-0610
ricegmc.com

★ 4.7 / 5.0

559 Verified Reviews

♥ 3,894 Customer Favorites

**Vehicle serviced**

- Maintenance inspection completed
- Alignment performed
- Four tires balanced
- Four tires mounted
- Four tires replaced
- Oil and filter changed
- Tire(s) balanced
- Tire(s) mounted
- Tire(s) replaced

**Owner 4**

Purchased: 2018



Low mileage! This owner drove less than the industry average of 15,000 miles per year.

Personal Vehicle
4,707 mi/yr

Date**Mileage****Source****Comments**

03/05/2018

99,580

Tennessee
Motor Vehicle Dept.
Knoxville, TN
Title #14700019912

Title or registration issued

- New owner reported
- Vehicle color noted as Gray

07/17/2018

103,512

Rice Buick-GMC Inc.
Knoxville, TN
865-693-0610
ricegmc.com

★ 4.7 / 5.0

559 Verified Reviews

♥ 3,894 Customer Favorites

**Vehicle serviced**

- Maintenance inspection completed
- Oil and filter changed
- Tire(s) balanced
- Tire(s) mounted
- Tires rotated
- Two tires mounted
- Two tires replaced

10/02/2018

Rice Buick-GMC Inc.
Knoxville, TN
865-693-0610
ricegmc.com

★ 4.7 / 5.0

559 Verified Reviews

♥ 3,894 Customer Favorites

**Vehicle serviced**

- Tire(s) replaced

03/14/2019

107,513

Rice Buick-GMC Inc.
Knoxville, TN
865-693-0610
ricegmc.com

★ 4.7 / 5.0

559 Verified Reviews

♥ 3,894 Customer Favorites

**Vehicle serviced**

- Maintenance inspection completed
- Light bulb(s) replaced
- Oil and filter changed
- Tires rotated

08/16/2019

109,177

Rice Buick-GMC Inc.
Knoxville, TN
865-693-0610
ricegmc.com

★ 4.7 / 5.0

559 Verified Reviews

♥ 3,894 Customer Favorites

**Vehicle serviced**

- Maintenance inspection completed
- Oil and filter changed
- Tires rotated

08/27/2019

Volkswagen

Manufacturer Compliance Recall issued

- NHTSA #19V615
- Recall #37M2 MICRO SWITCH
- Status: Remedy Available

Locate an authorized Volkswagen dealer to obtain more information about this recall

⊖ **Learn more about this recall**

Description: Over time, a build up of silicate on the shift lever micro switch contacts can result in an isolation like layer that may be interpreted as an open micro switch. This open switch normally indicates that the shift lever is in P park position. If the build up happens, it may be possible to remove the key from the ignition switch without the shift lever being in the P park position because the system is unable to recognize that the vehicle is not in P park. This makes the vehicle noncompliant with FMVSS 114 Theft protection and rollaway prevention. If the ignition key is removed without the shift lever being in P Park position, there is a risk that the vehicle may roll away, resulting in a crash that could injure people and damage property.

Remedy: Install an additional switch and circuit board.

01/09/2020 110,590 Rice Buick-GMC Inc.
Knoxville, TN
865-693-0610
ricegmc.com
★ 4.7 / 5.0
559 Verified Reviews
❤️ 3,894 Customer Favorites



Vehicle serviced
- One tire balanced
- One tire mounted
- One tire replaced
- Tire(s) mounted
- Tire(s) replaced

04/20/2020 111,300 Rice Buick-GMC Inc.
Knoxville, TN
865-693-0610
ricegmc.com
★ 4.7 / 5.0
559 Verified Reviews
❤️ 3,894 Customer Favorites



Vehicle serviced
- Maintenance inspection completed
- Oil and filter changed
- One tire balanced
- One tire mounted
- One tire replaced
- Tire(s) mounted
- Tire(s) replaced

07/21/2020 114,000 Rice Buick-GMC Inc.
Knoxville, TN
865-693-0610
ricegmc.com
★ 4.7 / 5.0
559 Verified Reviews
❤️ 3,894 Customer Favorites



Vehicle serviced

11/06/2020 117,048 Rice Buick-GMC Inc.
Knoxville, TN
865-693-0610
ricegmc.com
★ 4.7 / 5.0
559 Verified Reviews
❤️ 3,894 Customer Favorites



Vehicle serviced
- Maintenance inspection completed
- Oil and filter changed

11/18/2020 117,210 Rice Buick-GMC Inc.
Knoxville, TN
865-693-0610



Vehicle serviced
- One tire mounted
- Tire(s) replaced

ricegmc.com

★ 4.7 / 5.0

559 Verified Reviews

♥ 3,894 Customer Favorites

12/07/2020

117,626

Rice Buick-GMC Inc.
Knoxville, TN
865-693-0610
ricegmc.com



Vehicle serviced

- Tire(s) replaced

★ 4.7 / 5.0

559 Verified Reviews

♥ 3,894 Customer Favorites

06/01/2021

122,066

Rice Buick-GMC Inc.
Knoxville, TN
865-693-0610
ricegmc.com



Vehicle serviced

- Maintenance inspection completed

★ 4.7 / 5.0

559 Verified Reviews

♥ 3,894 Customer Favorites

03/10/2022

Tennessee
Motor Vehicle Dept.
Knoxville, TN
Title #14700019912

Registration issued or renewed

- Correction to record
- Registration updated when owner moved the vehicle to a new location
- Vehicle color noted as Gray

04/10/2022

125,412

Take 5 Oil Change
Knoxville, TN
678-794-6914



Vehicle serviced

- Oil and filter changed

★ 4.6 / 5.0

73 Verified Reviews

05/09/2023

129,718

Rice Buick-GMC Inc.
Knoxville, TN
865-693-0610
ricegmc.com



Vehicle serviced

- Maintenance inspection completed
- Battery replaced
- Brake rotor(s) replaced
- Front brake pads replaced
- Front brake rotor(s) replaced
- Oil and filter changed
- Tire(s) balanced
- Tire(s) mounted
- Two tires mounted
- Two tires replaced

★ 4.7 / 5.0

559 Verified Reviews

♥ 3,894 Customer Favorites

10/15/2024

130,741

Volunteer Auto Group Lenoir
City
Lenoir City, TN
865-271-9001
volauto.com/

Vehicle offered for sale

★ 3.9 / 5.0

12 Verified Reviews

11/05/2024

130,766

Auto Auction

Vehicle offered for sale



Millions of used vehicles are bought and sold at auction every year.

11/06/2024	Tennessee Motor Vehicle Dept. Knoxville, TN Title #10500370524	Title issued or updated - Duplicate title issued - Vehicle color noted as Gray
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11/14/2024	Auto Auction	Vehicle sold
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Have Questions? Consumers, please visit our Help Center at www.carfax.com. Dealers or Subscribers, please visit our Help Center at www.carfaxonline.com.



Glossary

Accident Indicator

CARFAX receives information about accidents in all 50 states, the District of Columbia and Canada.

Not every accident is reported to CARFAX. As details about the accident become available, those additional details are added to the CARFAX Vehicle History Report. CARFAX recommends that you have this vehicle inspected by a qualified mechanic.

- According to the National Safety Council, Injury Facts, 2021 edition, 5% of the 276 million registered vehicles in the U.S. were involved in an accident in 2019. Over 77% of these were considered minor or moderate.
- This CARFAX Vehicle History Report is based only on information supplied to CARFAX and available as of 6/22/25 at 11:52:41 AM (CDT). Other information about this vehicle, including problems, may not have been reported to CARFAX. Use this report as one important tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.

Damage Severity

Damage events result in one of the following severity levels:

- Minor: Generally, minor damage is cosmetic (including dents or scratches), may only require reconditioning, and typically does not compromise a vehicle's operation and/or safety.
- Moderate: Moderate damage may affect multiple components of the vehicle and may impair the vehicle's operation and/or safety.
- Severe: Severe damage usually affects multiple components of the vehicle and is likely to compromise the vehicle's operation and/or safety.

CARFAX recommends getting a pre-purchase inspection at a certified collision repair facility.

First Owner

When the first owner(s) obtains a title from a Department of Motor Vehicles as proof of ownership.

Manufacturer Recall

Automobile manufacturers issue recall notices to inform vehicle owners of a safety defect or failure to meet minimum federal safety or emissions standards. Manufacturer recalls are repaired at no cost to the customer.

New Owner Reported

When a vehicle is sold to a new owner, the Title must be transferred to the new owner(s) at a Department of Motor Vehicles.

Ownership History

CARFAX defines an owner as an individual or business that possesses and uses a vehicle. Not all title transactions represent changes in ownership. To provide estimated number of owners, CARFAX proprietary technology analyzes all the events in a vehicle history. Estimated ownership is available for vehicles manufactured after 1991 and titled solely in the US including Puerto Rico. Dealers sometimes opt to take ownership of a vehicle and are required to in the following states: Maine, Massachusetts, New Jersey, Ohio, Oklahoma, Pennsylvania and South Dakota. Please consider this as you review a vehicle's estimated ownership history.

Rental

Vehicle was registered by a rental agency.

Title Issued

A state issues a title to provide a vehicle owner with proof of ownership. Each title has a unique number. Each title or registration record on a CARFAX report does not necessarily indicate a change in ownership. In Canada, a registration and bill of sale are

used as proof of ownership.

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6/22/25 11:52:41 AM (CDT)

I have reviewed and received a copy of the CARFAX Vehicle History Report for this 2012 VOLKSWAGEN JETTA vehicle (VIN: 3VWDP7AJXCM386986), which is based on information supplied to CARFAX and available as of 6/22/25 at 12:52 PM (EDT).

Customer Signature

Date

Dealer Signature

Date